



**Welcome to Artisan Dental Group!!** This letter is to acquaint our new patients with our general office policies to help avoid any misunderstandings. Our responsibilities are to you as our patient. We practice preventive dentistry and stress the importance of regular care to help you in your goal to achieve and maintain excellent dental health.

**Insurance Patients:** If you have dental insurance, it is your responsibility to bring a completed and signed form with you. We will file insurance claims as a courtesy to our patient. Remember that your insurance contract is between you and your insurer. It is your responsibility to be aware of insurance available for each treatment, any specific clauses stated in your policy, and deductibles and waiting periods. Insured patients should be prepared to pay their co-pay and/or deductible at time of service. If your insurance company pays only part of your bill or rejects your claim, you are financially responsible for the balance and the balance will be due upon receipt of your statement. It is also your responsibility to make sure that we are a listed provider with your insurance company.

**Patients with no Insurance:** Patients with no insurance are required to pay for their treatment in full at the time of service, unless other prior arrangements are made.

**Payment:** We honor Visa, MasterCard, Cash and Personal Checks with proper identification. Checks written with insufficient amount will have accounts billed \$50.00 for each bad check. Statements will be sent out on a monthly basis.

**Delinquent Accounts: Any fees, such as Attorney's fees, collection agency fees and court costs incurred as a result of overdue accounts will be the patient's complete financial responsibility.**

We try to see our patients as promptly as possible. However, there are times when emergencies and/or surgeries may arise causing unavoidable delays.

We ask that our patients please give us at least 48 hour notice when canceling an appointment. These times are reserved for you. Failure to give notice will result in a broken appointment charge.

Our goal is to make your appointment as comfortable, safe and pleasant as possible. If you should have any questions or suggestions, please feel free to discuss them with our doctor and staff.

By signing on the line below I am stating that I have read or have had it read to me and I understand my responsibilities listed in the above policies.

\_\_\_\_\_  
Patient or Guardian's Signature

\_\_\_\_\_  
Date



## ***Our Commitment to You***

### ***Commitment to treat:***

Our office believes that all treatment should be completed. We will deliver the best care that we are capable of delivering and ask that the patient care for their dental health on a daily basis. Incomplete treatment leads to unnecessary problems, complications and advanced disease, which may add cost and breakdown in communication between patient and doctor. We believe that patients want as little dentistry done in their lifetime.

### ***Commitment to Appointment:***

Our office will reserve for the patient and give the patient the utmost attention and care. An appointment is a bond of trust that our team will be here to serve the patient and will be on time and prepared for their appointment.

### ***Commitment to Financial Consideration:***

We believe that we have a responsibility to use our best professional care, skills and judgment in assisting the patient to achieve their dental health goals. In return for our commitment to our patients we ask that they accept their financial responsibilities.

***We look forward to partnering with you.***

*Dr. Callejo and Team*



# Patient Information (confidential)

Patient ID # \_\_\_\_\_  
SS# \_\_\_\_\_  
Date \_\_\_\_\_

Name \_\_\_\_\_ Birthdate \_\_\_\_\_ Home Phone \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Email \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Check Appropriate Boxes:  Male  Female  Minor  Single  Married  Divorced  Widowed  Separated

If Student, Name of School/College \_\_\_\_\_ City \_\_\_\_\_  part-time  full-time

Patient's or Guardian's Employer \_\_\_\_\_ Work Phone \_\_\_\_\_

Business Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Spouse or Guardian's Name \_\_\_\_\_ Employer \_\_\_\_\_ Work Phone \_\_\_\_\_

Whom May We Thank for Referring You? \_\_\_\_\_

Person to contact in case of emergency \_\_\_\_\_ Phone \_\_\_\_\_

## Responsible Party

*is this person currently patient in our office?*  Yes  No

Name of Person Responsible for this account \_\_\_\_\_ Relation to Patient \_\_\_\_\_

Address \_\_\_\_\_ Home Phone \_\_\_\_\_

Email \_\_\_\_\_ Cell Phone \_\_\_\_\_

Driver's License # \_\_\_\_\_ Birthdate \_\_\_\_\_

Employer \_\_\_\_\_ Work Phone \_\_\_\_\_ SS# \_\_\_\_\_

## Dental Insurance Information

Name of Insured \_\_\_\_\_ Relation to Patient \_\_\_\_\_

Birthdate \_\_\_\_\_ SS# \_\_\_\_\_ Email \_\_\_\_\_

Name of Employer \_\_\_\_\_ Work Phone \_\_\_\_\_

Address of Employer \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Insurance Company \_\_\_\_\_ Group# \_\_\_\_\_ ID# \_\_\_\_\_

Ins. Co. Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Do you have any additional insurance?  Yes  No (if yes, complete the following below)

Name of Insured \_\_\_\_\_ Relation to Patient \_\_\_\_\_

Birthdate \_\_\_\_\_ SS# \_\_\_\_\_ Email \_\_\_\_\_

Name of Employer \_\_\_\_\_ Work Phone \_\_\_\_\_

Address of Employer \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Insurance Company \_\_\_\_\_ Group# \_\_\_\_\_ ID# \_\_\_\_\_

Ins. Co. Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



# Patient Medical History

Physician \_\_\_\_\_  
 Office Phone \_\_\_\_\_  
 Date of Last Exam \_\_\_\_\_

		YES	NO
1. Are you under medical treatment now?.....		<input type="checkbox"/>	<input type="checkbox"/>
2. Have you ever been hospitalized for any surgical operation/serious illness within the last 5 years? If yes, please explain _____		<input type="checkbox"/>	<input type="checkbox"/>
3. Are you taking any medication(s) including non-prescription medicine? ..... If yes, what medication(s) are you taking? _____		<input type="checkbox"/>	<input type="checkbox"/>
4. Have you ever taken Fen-Phen/Redux? .....		<input type="checkbox"/>	<input type="checkbox"/>
5. Do you use tobacco? .....		<input type="checkbox"/>	<input type="checkbox"/>
6. Do you use controlled substances? .....		<input type="checkbox"/>	<input type="checkbox"/>
7. Are you wearing contact lenses? .....		<input type="checkbox"/>	<input type="checkbox"/>
8. Are you under the care of a psychiatrist? .....		<input type="checkbox"/>	<input type="checkbox"/>
9. Do you have or have you had any of the following?			
	Yes No	Yes No	Yes No
High Blood Pressure	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Cardiac Pacemaker	<input type="checkbox"/> <input type="checkbox"/> Easily Winded
Heart Attack	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Heart Murmur	<input type="checkbox"/> <input type="checkbox"/> Stroke
Rheumatic Fever	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Frequently Tired	<input type="checkbox"/> <input type="checkbox"/> Hay Fever/Allergies
Swollen Ankles	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Anemia	<input type="checkbox"/> <input type="checkbox"/> Tuberculosis
Fainting/Seizures	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Emphysema	<input type="checkbox"/> <input type="checkbox"/> Radiation Therapy
Asthma	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Cancer	<input type="checkbox"/> <input type="checkbox"/> Glaucoma
Low Blood Pressure	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Arthritis	<input type="checkbox"/> <input type="checkbox"/> Recent Weight Loss
Epilepsy/Convulsions	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Joint Replacement/Implant	<input type="checkbox"/> <input type="checkbox"/> Liver Disease
Leukemia	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Hepatitis/Jaundice	<input type="checkbox"/> <input type="checkbox"/> Heart Trouble
Sexually Transmitted (STD)	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Diabetes	<input type="checkbox"/> <input type="checkbox"/> Respiratory Problems
Kidney Disease	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Stomach Troubles/Ulcers	<input type="checkbox"/> <input type="checkbox"/> Thyroid Problem
AIDS or HIV Infection	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Osteoporosis	<input type="checkbox"/> <input type="checkbox"/> Heart Disease
Obstructive Sleep Apnea	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Chest Pains/Angina	<input type="checkbox"/> <input type="checkbox"/> Bleeding Disorder
Cardiac Arrhythmias/ Irregular Heart Rhythm	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> Mitral Valve Prolapse/ Leaky Heart Valve	<input type="checkbox"/> <input type="checkbox"/> Other _____ <input type="checkbox"/> <input type="checkbox"/> Other _____
			YES NO
10. Have you ever had difficulties with general anesthesia or sedation? .....		<input type="checkbox"/>	<input type="checkbox"/>
11. Are you allergic to or have you had any reactions to the following?			
Local Anesthetics (e.g. Novocain).....		<input type="checkbox"/>	<input type="checkbox"/>
Penicillin or other Antibiotics .....		<input type="checkbox"/>	<input type="checkbox"/>
Sulfa Drugs .....		<input type="checkbox"/>	<input type="checkbox"/>
Barbiturates .....		<input type="checkbox"/>	<input type="checkbox"/>
Sedatives .....		<input type="checkbox"/>	<input type="checkbox"/>
Iodine .....		<input type="checkbox"/>	<input type="checkbox"/>
Aspirin .....		<input type="checkbox"/>	<input type="checkbox"/>
Any Metals (e.g. nickel, mercury, etc.) .....		<input type="checkbox"/>	<input type="checkbox"/>
Latex (rubber) .....		<input type="checkbox"/>	<input type="checkbox"/>
Other (please list) _____		<input type="checkbox"/>	<input type="checkbox"/>
12. Do you have a persistent cough/throat clearing not associated with a known illness (lasting more then 3 weeks)?		<input type="checkbox"/>	<input type="checkbox"/>
13. Women only:			
a) Are you pregnant or think you may be pregnant? .....		<input type="checkbox"/>	<input type="checkbox"/>
b) Are you nursing? .....		<input type="checkbox"/>	<input type="checkbox"/>
c) Are you taking oral contraceptives? .....		<input type="checkbox"/>	<input type="checkbox"/>

**OFFICE USE ONLY**

BP \_\_\_\_\_ Pulse \_\_\_\_\_ O2Sat \_\_\_\_\_ EKG \_\_\_\_\_



# Patient Dental History

Name of Previous Dentist \_\_\_\_\_  
 Office Phone or Location \_\_\_\_\_  
 Date of Last Exam \_\_\_\_\_

	YES	NO
1. Do your gums bleed while brushing or flossing? .....	<input type="checkbox"/>	<input type="checkbox"/>
2. Are your teeth sensitive to hot or cold liquids/foods? .....	<input type="checkbox"/>	<input type="checkbox"/>
3. Are your teeth sensitive to sweet or sour liquids/foods? .....	<input type="checkbox"/>	<input type="checkbox"/>
4. Do you feel pain to any of your teeth? .....	<input type="checkbox"/>	<input type="checkbox"/>
5. Do you have any sores or lumps in or near your mouth? .....	<input type="checkbox"/>	<input type="checkbox"/>
6. Have you had any head, neck or jaw injuries? .....	<input type="checkbox"/>	<input type="checkbox"/>
7. Have you ever experienced any of the following problems in your jaw?		
a. Clicking?.....	<input type="checkbox"/>	<input type="checkbox"/>
b. Pain (joint, ear or side of face)? .....	<input type="checkbox"/>	<input type="checkbox"/>
c. Difficulty in opening or closing? .....	<input type="checkbox"/>	<input type="checkbox"/>
d. Difficulty in chewing? .....	<input type="checkbox"/>	<input type="checkbox"/>
8. Do you have frequent headaches? .....	<input type="checkbox"/>	<input type="checkbox"/>
9. Do you clench or grind your teeth? .....	<input type="checkbox"/>	<input type="checkbox"/>
10. Do you bite your lips or cheeks frequently? .....	<input type="checkbox"/>	<input type="checkbox"/>
11. Have you ever had any difficult extractions in the past? .....	<input type="checkbox"/>	<input type="checkbox"/>
12. Have you ever had any prolonged bleeding following extractions? .....	<input type="checkbox"/>	<input type="checkbox"/>
13. Have you had an orthodontic treatment? .....	<input type="checkbox"/>	<input type="checkbox"/>
14. Do you wear dentures or partials? .....	<input type="checkbox"/>	<input type="checkbox"/>
If yes, what was the date of placement? _____		
15. Do you like your smile? .....	<input type="checkbox"/>	<input type="checkbox"/>

## Consent for Services

As a condition of your treatment by this office, financial arrangements must be made in advance. The practice depends upon reimbursement from the patients for the costs incurred in their care and financial responsibility on the part of each patient must be determined before treatment. All emergency dental services, or any dental services performed without previous financial arrangements, must be paid for in cash at the time services are performed.

Patients who carry dental insurance understand that all dental services furnished are charged directly to the patient and that he or she is personally responsible for payment of all dental services. This office will help prepare the patient's insurance forms or assist in making collections from insurance companies and will credit any such collections to the patients account. However, this dental office cannot render services on the assumption that our charges will be paid by the insurance companies. I understand that the fee estimated listed for this dental care can only be extended for a period of six months from the date of the patient examination.

In consideration for the professional services rendered to me or at my request, by the doctor, I agree to pay therefore the value of said services to said doctor, or his assignee, at the time said services are rendered, or within five (5) days of billing if credit shall be extended. I further agree that the value of said services shall be as billed unless objected to by me, in writing, within the time for payment thereof. I further agree that a waiver of any breach of any time or condition hereunder shall not constitute a waiver of any further term or condition and I further agree to pay all costs and reasonable attorney fees if suit be instituted hereunder.

I grant my permission to you or your assignee, to telephone me at home or work to discuss matters related to this form. I have read the above conditions of treatment and payment and agree to their content.

\_\_\_\_\_  
 Signature of patient/guardian                      Date                      Relationship to patient

\_\_\_\_\_  
 Signature of responsible party/guarantor                      Date                      Relationship to patient



**HIPAA OMNIBUS RULE**

**PATIENT ACKNOWLEDGE OF RECEIPT OF NOTICE OF PRIVACY PRACTICES AND CONSENT/LIMITED AUTHORIZATION AND RELEASE FORM**

You may refuse to sign this acknowledgement & authorization. In refusing we may not be allowed to process your insurance claims.

Date: \_\_\_\_\_

This undersigned acknowledges receipt of a copy of the currently effective Notice of Privacy Practices for this healthcare facility. A copy of this signed dated document shall be effective as the original. **MY SIGNATURE WILL ALSO SERVE AS A PHI DOCUMENT RELEASE SHOULD I REQUEST TREATMENT OF RADIOGRAPHS BE SENT TO OTHER ATTENDING DOCTOR OR FACILITIES IN THE FUTURE.**

\_\_\_\_\_  
Please PRINT name of PATIENT

\_\_\_\_\_  
Please SIGN for Patient/Guardian of Patient

\_\_\_\_\_  
Legal Representative/Guardian

\_\_\_\_\_  
Relationship of Legal Representative/Guardian

Please list any other parties who can have access to your health information: (this includes step-parents, grandparents and caretakers who can have access to patient's records)

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_

I AUTHORIZE CONTACT FROM THIS OFFICE TO CONFIRM MY APPOINTMENTS, TREATMENT AND BILLING INFORMATION VIA:

- Cell Phone Confirmation
- Home Phone Confirmation
- Work Phone Confirmation
- Text Message to my Cell Phone
- Email Confirmation
- Any of the Above**

I AUTHORIZE INFORMATION ABOUT MY CHILD'S HEALTH BE CONVEYED VIA:

- Cell Phone Confirmation
- Home Phone Confirmation
- Work Phone Confirmation
- Text Message to my Cell Phone
- Email Confirmation
- Any of the Above**

I APPROVE BEING CONTACTED ABOUT SPECIAL SERVICES, EVENTS, FUND RAISING EFFORTS OR NEW HEALTH INFORMATION ON BEHALF OF THIS HEALTHCARE FACILITY VIA:

- Cell Phone Confirmation
- Home Phone Confirmation
- Work Phone Confirmation
- Text Message to my Cell Phone
- Email Confirmation
- Any of the Above**

In signing this HIPAA Patient Acknowledgement Form you acknowledge and authorize, that this office may recommend products or services to promote your improved health. This office may or may not receive third party remuneration from these affiliated companies. We, under current HIPAA Omnibus Rule, provide you this information with your knowledge and consent.

**Office Use Only**

As Employee, I attempted to obtain the patients (or representatives) signature on this Acknowledgement but did not because:

- It was emergency treatment
- I could not communicate with the patient
- The patient refused to sign
- The patient was unable to sign because
- Other (please describe)

\_\_\_\_\_  
Signature of Employee



**Consent for Photo or Media Release**

I Consent that Artisan Dental Group, Eric Callejo DDS may use photographs and/or videos taken on their social media tools which include and is not limited to their facebook page. I understand that these images and/or videos will not be used for any other commercial purposes.

Name: (Please print) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness/Doctor signature: \_\_\_\_\_ Date: \_\_\_\_\_

If you **refuse** the release of photographs/video for social media tools, please sign below

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness/Doctor signature: \_\_\_\_\_ Date: \_\_\_\_\_